

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM

UNE Platform

Dec-2012

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score		Wgt.	Vrgo. Score	Domain Clustering Review
		FP	CLEC	FP	CLEC		Score	Wgt.			
PO-1-01-6020	Customer Service Record - EDI	NA	3.46	1,229		3.4605	0	2	0.000	0.000	
PO-1-03-6020	Address Validation - EDI	NA	11.53	402		11.5323	NA	0	NA	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000	
PO-1-01-6030	Customer Service Record - CORBA	NA	NA	NA			NA	0	NA	0.000	
PO-1-03-6030	Address Validation - CORBA	NA	NA	NA			NA	0	NA	0.000	
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	NA	0.000	
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.88	2,194		2.8842	0	2	0.000	0.000	
PO-1-03-6050	Address Validation - Web GUI	NA	7.97	459		7.9651	NA	0	NA	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000	
OR Ordering											
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs		94.04	151			-1	10	-0.041	-0.098	
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform		100.00	2			0	5	0.000	0.000	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		8.78	1,857			-2	5	-0.041	-0.098	
OR-4-16-1000	% On Time PCN - 1 Business Day		85.20	642			-2	5	-0.041	-0.098	
OR-4-17-1000	% On Time BCN - 2 Business Day		86.66	1,851			-2	5	-0.041	-0.098	
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform		75.86	203			-2	5	-0.041	-0.098	
OR-6-03-3140	% Accuracy - LSRC - Platform		2.11	95			0	5	0.000	0.000	
OR-1-04-3140	% OT LSRC - No Facility Check - Platform		100.00	80			0	5	0.000	0.000	
OR-1-06-3140	% OT LSRC/ASRC - Facility Check - Platform		33.33	3			-1	2	-0.008	-0.020	
OR-2-04-3140	% OT LSR Rej. - No Facility Check - Platform		100.00	23			0	2	0.000	0.000	
OR-2-06-3140	% OT LSR/ASR Rej. - Facility Check - Platform		100.00	1			0	2	0.000	0.000	
PR Provisioning											
PR-3-01-3140	% Completed in 1 Day (1-5 Lines - No Disp) - Platform	66.91	80.00	414	26	9.69	1.1477	0	5	0.000	0.000
PR-4-05-3140	% Missed Appointment- FP - No Dispatch - Platform	6.43	20.99	3,376	81	2.76	-4.4393	-2	20	-0.165	-0.286
PR-4-04-3140	% Missed Appointment - FP - Dispatch - Platform	21.01	18.75	414	16	10.38	0.1517	0	10	0.000	0.000
PR-4-02-3100	Average Delay Days - Total - POTS	1.88	1.61	304	31	2.16	0.6177	0	15	0.000	0.000
PR-5-01-3140	% Missed Appointment - Facilities - Platform	1.45	0.00	414	16	3.04	0.8254	0	5	0.000	0.000
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform	0.48	0.00	414	16	1.77	1.4530	0	5	0.000	0.000
PR-6-01-3140	% Installation Troubles within 30 days - Platform	8.04	7.37	1,132	95	2.90	0.0130	0	10	0.000	0.000
MR Maintenance & Repair											
MR-1-01-6050	Average Response Time - Create Trouble	3.01	178.96	2,395			#####	-2	2	-0.017	-0.020
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	59.79	626			59.7859	NA	0	NA	0.000
BI Billing											
BI-1-02-1000	% DUF in 4 Business Days		99.18	105,256,507				0	5	0.000	
							Totals	-19	242	-0.562	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire PRELIM
Performance Assurance Plan Report

UNE LOOP

Dec-2012

		Performance		Observations		Perf.		Vgtd.		Domain Clustering			
PO	Pre-Ordering	FP	CLEC	CLEC		Diff.	Score	Wgt.	Score	Review			
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		NA				NA	0	NA	0.000			
PO-1-01-6020	Customer Service Record - EDI	NA	3.48	1,229		3.4605	0	2	0.000	0.000			
PO-1-03-6020	Address Validation - EDI	NA	11.53	402		11.5323	NA	0	NA	0.000			
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000			
PO-1-01-6030	Customer Service Record - CORBA	NA	NA	NA			NA	0	NA	0.000			
PO-1-03-6030	Address Validation - CORBA	NA	NA	NA			NA	0	NA	0.000			
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	NA	0.000			
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.88	2,194		2.8842	0	2	0.000	0.000			
PO-1-03-6050	Address Validation - Web GUI	NA	7.97	459		7.9651	NA	0	NA	0.000			
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000			
OR Ordering								Wgt.					
OR-1-02-3331	% On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs		92.65	898			-1	10	-0.058	-0.125			
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual		80.00	10			-1	5	-0.029	-0.063			
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		8.78	1,857			-2	2	-0.023	-0.050			
OR-4-16-1000	% On Time PCN - 1 Business Day		85.20	642			-2	2	-0.023	-0.050			
OR-4-17-1000	% On Time BCN - 2 Business Day		86.66	1,851			-2	2	-0.023	-0.050			
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop		95.17	145			0	5	0.000	0.000			
OR-6-03-3331	% Accuracy - LSRC - Loop		5.05	733			-1	5	-0.029	-0.063			
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP		91.41	512			-1	5	-0.029	-0.063			
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP		100.00	15			0	2	0.000	0.000			
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP		100.00	124			0	2	0.000	0.000			
OR-2-06-3331	% OT LSR/ASR Rej - Facility Check - Loop/LNP		NA	NA			NA	0	NA	0.000			
PR Provisioning		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Stat. Score	Wgt.				
PR-4-02-3100	Average Delay Days - Total - POTS	1.88	1.61	304	31	2.16	0.41	0.6177	0	5	0.000	0.000	
PR-4-04-3113	% Missed Appointment - FP - Dispatch - Loop-New	21.01	11.11	414	18		9.81	0.6892	0	20	0.000	0.000	
PR-5-01-3112	% Missed Appointment - Facilities - Loop	1.45	0.00	414	20		2.74	0.6814	0	5	0.000	0.000	
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop	0.48	0.00	414	20		1.59	1.3399	0	5	0.000	0.000	
PR-6-01-3113	% Installation Troubles within 30 days - Loop New	5.75	10.53	557	38		3.90	-1.4699	-1	10	-0.058	-0.077	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		2.94		34				-1	10	-0.058	-0.077	
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA		NA				NA	0	NA	0.000	
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000	
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		100.00		7				0	10	0.000	0.000	
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		NA		NA				NA	0	NA	0.000	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000	
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000	
MR Maintenance & Repair		Diff.											
MR-1-01-6050	Average Response Time - Create Trouble	3.01	178.96		2,395		#####	-2	2	-0.023	-0.038		
		Stat. Score											
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop	9.83	12.05	2,228	83	3.33	-0.8656	-1	10	-0.058	-0.096		
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	22.94	8.31	2,228	83	22.19	2.48	5.0000	0	5	0.000	0.000	
MR-4-07-3112	% Out of Service > 12 Hours - Loop	67.35	29.63	1,571	27		9.10	3.7784	0	5	0.000	0.000	
MR-4-08-3112	% Out of Service > 24 Hours - Loop	29.03	7.41	1,571	27		8.81	2.4501	0	5	0.000	0.000	
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop	14.75	14.29	2,502	91		3.78	0.0614	0	10	0.000	0.000	
MR-3-02-3112	% Missed Repair Appointments - CO - Loop	13.98	37.50	93	8	12.78	-2.0432	-2	10	-0.117	-0.192		
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	21.34	5.97	93	8	26.61	9.81	2.0456	0	5	0.000	0.000	
"NA" - no activity "UD" - under development "SS" - Small Sample								Totals		-17	171	-0.532	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM

RESALE

Dec-2012

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgt'd. Score	Domain Clustering Review
		FP	CLEC	FP	CLEC					
PO-1-01-6020	Customer Service Record - EDI	NA	3.46		1,229		3.4605	0	2	0.000
PO-1-03-6020	Address Validation - EDI	NA	11.53		402		11.5323	NA	0	NA
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.88		2,194		2.8842	0	2	0.000
PO-1-03-6050	Address Validation - Web GUI	NA	7.97		459		7.9651	NA	0	NA
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	5	0.000
OR Ordering										
OR-1-02-2320	% On Time LSRC - Flow Thru - POTS/Pre-Qualified Complex - 2h		96.67		60			0	10	0.000
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex		NA		NA			NA	0	NA
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent		8.78		1,857			-2	5	-0.043
OR-4-16-1000	% On Time PCN - 1 Business Day		85.20		642			-2	5	-0.043
OR-4-17-1000	% On Time BCN - 2 Business Day		86.66		1,851			-2	5	-0.043
OR-5-03-2000	% Flow Through - Achieved - POTS		71.76		85			-2	10	-0.085
OR-6-03-2000	% Accuracy - LSRC		7.89		38			-1	10	-0.043
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx		100.00		30			0	5	0.000
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx		100.00		4			0	2	0.000
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx		100.00		5			0	2	0.000
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx		NA		NA			NA	0	NA
PR Provisioning										
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total	66.91	20.00	414	5	21.17	SS	NA	5	NA
PR-4-02-2100	% Missed Appointment - FP - No Dispatch - POTS	6.43	20.00	3,376	15	6.35	-2.2164	-2	20	-0.170
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	21.01	20.00	414	5	18.33	SS	NA	10	NA
PR-4-02-2100	Average Delay Days - Total - POTS	1.88	1.25	304	4	2.16	1.09	SS	NA	15
PR-5-01-2100	% Missed Appointment - Facilities - POTS	1.45	20.00	414	5	5.38	SS	NA	5	NA
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	0.48	0.00	414	5	3.12	SS	0	5	0.000
PR-6-01-2100	% Installation Troubles within 30 days - POTS	8.04	19.23	1,132	26	5.39	-2.1360	-2	15	-0.128
MR Maintenance & Repair										
MR-1-01-6050	Average Response Time - Create Trouble	3.01	178.96		2,395			175.9525	-2	2
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	59.79		626			59.7859	NA	0
Stat Score										
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus.	18.98	12.50	332	32	7.26	0.6383	0	10	0.000
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	19.75	0.00	81	1	40.06	SS	0	10	0.000
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	13.43	12.02	332	32	22.64	4.19	0.1917	0	5
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	10.43	1.04	81	1	16.71	16.81	SS	NA	5
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus.	63.31	72.73	248	11	14.85	-0.9521	-1	5	-0.021
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus.	42.74	18.18	248	11	15.24	1.3224	0	5	0.000
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus.	7.66	9.09	248	11	8.20	-0.8251	-1	5	-0.021
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	8.23	0.00	1,696	1	27.49	SS	0	10	0.000
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	4.15	NA	193	NA		NA	NA	0	NA
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	24.69	2.68	1,696	1	21.67	21.67	SS	NA	5
MR-4-03-2120	Mean Time To Repair - CO Trouble - Res.	16.12	NA	193	NA	22.55	NA	NA	0	NA
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	66.17	0.00	1,396	1	34.53	SS	0	5	0.000
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	70.85	0.00	1,396	1	45.46	SS	0	5	0.000
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	32.16	0.00	1,396	1	46.73	SS	0	5	0.000
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS	14.75	14.71	2,502	34	6.12	0.2893	0	10	0.000
BI Billing										
BI-1-02-1000	% DUF in 4 Business Days		99.18		105,256,507			0	5	0.000
								Totals	-17	235
										-0.613

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM

DSL

Dec-2012

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgt'd Score	Domain Clustering Review
		FP	CLEC	FP	CLEC					
PO-1-06-6020	Mechanized Loop Qualification - EDI	NA	21.58		12		21.5833	NA	0	0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000
PO-1-06-6030	Mechanized Loop Qualification - CORBA	NA	NA		NA			NA	0	0.000
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA					NA	0	0.000
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	NA	6.39		361		6.3878	0	5	0.000
PO-2-02-6050	OSS Interface Availability - Prime - Web GUI		100.00					0	2	0.000
PO-8-01-6000	% On Time - Manual Loop Qualification		100.00		19			0	2	0.000
PO-8-02-6000	% On Time - Engineering Record Request		100.00		2			0	2	0.000
OR Ordering										
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale		NA		NA			NA	0	0.000
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale		NA		NA			NA	0	0.000
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale		NA		NA			NA	0	0.000
OR-2-06-1341	% OT LSR/ASRC Rej - Facility Check - 2W Digital -UNE/Resale		NA		NA			NA	0	0.000
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops		100.00		16			0	5	0.000
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops		NA		NA			NA	0	0.000
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops		100.00		1			0	2	0.000
OR-2-06-3342	% On Time LSR/ASRC Rej - Facility Check - 2W xDSL Loops		NA		NA			NA	0	0.000
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split		NA		NA			NA	0	0.000
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split		NA		NA			NA	0	0.000
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split		NA		NA			NA	0	0.000
OR-2-06-3340	% OT LSR/ASRC Rej - Facility Check - Line Share/Split		NA		NA			NA	0	0.000
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		8.78		1,857			-2	2	-0.030
OR-4-16-1000	% On Time PCN - 1 Business Day		85.20		642			-2	2	-0.030
OR-4-17-1000	% On Time BCN - 2 Business Day		85.65		1,851			-2	2	-0.030
PR Provisioning										
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	3.00	NA	2	NA	2.83		NA	NA	2
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	0.00	NA	1	NA			NA	NA	0
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	40.00	0.00	5	1	53.67	SS	0	2	0.000
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale	0.00	0.00	29	6	0.00	SS	0	2	0.000
PR-8-01-1341	% Open Orders In Hold Status >30 Days -2W Digital -UNE/Resale	83.33	0.00	6	1	40.25	SS	0	2	0.000
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		94.74		19			NA	0	0.000
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	3.00	2.50	3	6	1.00	0.71	SS	NA	10
PR-4-14-3342	% Completed On Time -2W xDSL Loops		89.29		28			-2	10	-0.162
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops	5.75	5.00	557	40	3.81	0.2474	0	15	0.000
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops	20.00	3.45	5	29	19.37	SS	NA	5	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA			NA	0	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA			NA	0	0.000
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	NA	NA	NA	NA			NA	NA	0
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split	NA	NA	NA	NA			NA	NA	0
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0
MR Maintenance & Repair										
MR-1-01-6050	Average Response Time - Create Trouble	3.01	178.96		2,395		#####	-2	2	-0.030
Stat. Score										
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	NA	0.00	NA	1	1.00	SS	0	2	0.000
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	NA	NA	NA	NA			NA	NA	0
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	NA	29.64	NA	1	0.00	1.00	SS	NA	2
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	NA	NA	NA	NA	0.00		NA	NA	0
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	NA	0.00	NA	1	1.00	SS	NA	2	0.000
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	NA	NA	NA	NA			NA	NA	0
MR-5-01-1341	% Repeat Reports w/in 30 Days -2W Digital -UNE/Resale	NA	0.00	NA	1	1.00	SS	0	2	0.000
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops	9.83	5.88	2,228	17	7.25	0.0191	0	5	0.000
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	13.98	0.00	93	3	20.34	SS	0	5	0.000
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	22.94	11.21	2,228	17	22.19	5.40	2,9290	0	5
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	21.34	3.66	93	3	26.61	15.61	SS	NA	5
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	22.83	85.00	127	20	10.10	5.0000	0	5	0.000
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops	67.35	0.00	1,571	1	46.91	SS	0	10	0.000
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	14.75	25.00	2,502	20	7.96	-1.5261	-1	10	-0.076
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split	NA	NA	NA	NA			NA	NA	0
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	NA	NA	NA	NA			NA	NA	0
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split	NA	NA	NA	NA			NA	NA	0
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split	NA	NA	NA	NA			NA	NA	0
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0
Totals								-11	132	-0.348

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM TRUNKS

Dec-2012

OR Ordering		Performance CLEC		Observations FP CLEC		Perf. Score Wgt. Wgt. Score		
OR-1-12-5020	% OT Firm Order Confirmations (<=192 Forecasted Trunks)	NA		NA		NA	0	0.000
OR-1-13-5000	% On Time Design Layout Record	NA		NA		NA	0	0.000
OR-1-19-5020	% On Time Response - Request for Inbound Augment (<=	NA		NA		NA	0	0.000
OR-2-12-5020	% On TimeTrunk ASR Reject	NA		NA		NA	0	0.000
PR Provisioning		FP						
PR-4-07-3540	% On Time Performance - LNP only	93.46		933			-1	20 -0.250
PR-4-15-5000	% On Time Provisioning - Trunks	100.00		2			0	20 0.000
PR-5-01-5000	% Missed Appointment - Facilities	0.00	0.00	1	2	0.00	SS 0	5 0.000
PR-5-02-5000	% Orders Held for Facilities >15 Days	0.00	0.00	1	2	0.00	SS 0	5 0.000
PR-6-01-5000	% Installation Troubles w/in 30 Days	0.00	0.00	1	13	0.00	SS 0	10 0.000
PR-8-01-5000	% Open Orders in a Hold Status >30 Days	0.00	50.00	1	2	0.00	SS NA	5 0.000
MR Maintenance & Repair								
MR-4-01-5000	Mean Time to Repair - Total	NA	NA	NA	NA	0.00	NA NA	0 0.000
MR-4-05-5000	% Out of Service >2 Hours	NA	NA	NA	NA		NA NA	0 0.000
MR-4-06-5000	% Out of Service >4 Hours	NA	NA	NA	NA		NA NA	0 0.000
MR-4-07-5000	% Out of Service >12 Hours	NA	NA	NA	NA		NA NA	0 0.000
MR-4-08-5000	% Out of Service >24 Hours	NA	NA	NA	NA		NA NA	0 0.000
MR-5-01-5000	% Repeat Reports w/in 30 Days	NA	NA	NA	NA		NA NA	0 0.000
NP Network Performance								
NP-1-03-5000	# of Final Trunk Groups Blocked 2 months	0.00					0	5 0.000
NP-1-04-5000	# of Final Trunk Groups Blocked 3 months	0.00					0	10 0.000
"NA" - no activity "UD" - under development "SS" - Small Sample							Totals	-1 80 -0.250

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire		PRELIM						Dec-2012	
CRITICAL MEASURES		UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
PRE-ORDERING									
1	OSS Interface	-	-	-	-	-	-	-	\$0
PO-1-06	Mechanized Loop Qualification - EDI	-	-	-	-	-	-	-	-
PO-1-06	Mechanized Loop Qualification - CORBA	-	-	-	-	-	-	-	-
PO-1-06	Mechanized Loop Qualification - Web GUI	-	-	-	-	-	-	-	-
PO-2-02	OSS Interface Availability - Prime - WPTS	-	-	-	-	-	-	-	-
PO-2-02	OSS Interface Availability - Prime - EDI	-	-	-	-	-	-	-	-
PO-2-02	OSS Interface Availability - Prime - CORBA	-	-	-	-	-	-	-	-
PO-2-02	OSS Interface Availability - Prime - Web GUI	-	-	-	-	-	-	-	-
ORDERING									
2	% On Time Ordering Notification	48,737	62,218	9,612	-	\$0	\$0	-	\$110,467
OR-1-02	% On Time LSRG - Flow Through	25,529	40,614	-	-	-	-	-	-
OR-1-04	%OT LSRG - No Facility Check - 2Wdg-UNE/Rsl	-	-	-	-	-	-	-	-
OR-1-04	%OT LSRG - No Facility Check - 2WxDSL Loops	-	-	-	-	-	-	-	-
OR-1-04	%OT LSRG - No Facility Check - Ln Share/Spit	-	-	-	-	-	-	-	-
OR-1-12	% On Time FOC	-	-	-	-	-	-	-	-
OR-1-13	% On Time Design Layout Record	-	-	-	-	-	-	-	-
OR-1-13	% OT Resp. Req. for Inbound Aug. (<=192)	-	-	-	-	-	-	-	-
OR-2-04	%OT LSR Rej - No Facility Check - 2Wdg-UNE/Rsl	-	-	-	-	-	-	-	-
OR-2-04	%OT LSR Rej - No Facility Check - 2WxDSL Loops	-	-	-	-	-	-	-	-
OR-2-04	%OT LSR Rej - No Facility Check - Ln Share/Spit	-	-	-	-	-	-	-	-
OR-4-16	% On Time PON - 1 Bus. Day	23,208	11,604	9,512	-	-	-	-	-
OR-1-04	%OT LSRG - No Facility Check - All Spds-UNE/Rsl	-	-	-	-	-	-	-	-
OR-1-06	%OT LSRG/ASRC - Facility Check - All Spds-UNE/Rsl	-	-	-	-	-	-	-	-
OR-2-04	%OT LSR Rej - No Facility Check - UNE/Resale	-	-	-	-	-	-	-	-
OR-2-06	%OT LSR/ASR Rej - Facility Check - UNE/Resale	-	-	-	-	-	-	-	-
PROVISIONING									
3	Installation Performance	\$23,208	\$16,909	\$15,365	\$20,681	\$0	\$0	-	\$76,163
PR-3-01	% Completed in 1 Day (1-5 lines No Disp.)	-	-	-	-	-	-	-	-
PR-4-02	Average Delay Days - Total	-	-	-	-	-	-	-	-
PR-4-02	Average Delay Days - Total - 2W Digital	-	-	-	-	-	-	-	-
PR-4-02	Average Delay Days - Total - 2WxDSL Loop	-	-	-	-	-	-	-	-
PR-4-02	Average Delay Days - Total - Line Share/Spit	-	-	-	-	-	-	-	-
PR-4-04	Missed Appointments - Dispatch	-	-	-	-	-	-	-	-
PR-4-04	Missed Appts - Disp - 2W Digital UNE/Resale	-	-	-	-	-	-	-	-
PR-4-04	Missed Appts - Disp - Line Share/Spit	-	-	-	-	-	-	-	-
PR-4-05	Missed Appointments - No Dispatch	23,208	-	8,780	-	-	-	-	-
PR-4-05	% Missed Appt -No Disp -2W Digital -UNE/Resale	-	-	-	-	-	-	-	-
PR-4-05	% Missed Appt -No Disp -Line Share/Spit	-	-	-	-	-	-	-	-
PR-4-14	% Completed On Time - 2WxDSL Loops	-	-	-	20,681	-	-	-	-
PR-4-15	% On Time Provisioning - Trunks	-	-	-	-	-	-	-	-
PR-6-01	Installation Troubles w/in 30 Days	-	16,909	6,585	-	-	-	-	-
PR-6-01	% Install Trbls w/in 30 Days -2W Digital Loop -UNE/Resale	-	-	-	-	-	-	-	-
PR-6-01	% Install Trbls w/in 30 Days -2WxDSL Loops	-	-	-	-	-	-	-	-
PR-6-01	% Install Trbls w/in 30 Days -Line Share/Spit	-	-	-	-	-	-	-	-
PR-4-01	% Missed Appointment -FP -DSO -UNE/Resale	-	-	-	-	-	-	-	-
PR-4-01	% Missed Appointment -FP -DS1 -UNE/Resale	-	-	-	-	-	-	-	-
PR-4-01	% Missed Appointment -FP -DS3 -UNE/Resale	-	-	-	-	-	-	-	-
PR-4-01	% Missed Appointment -FP -Other -UNE/Resale	-	-	-	-	-	-	-	-
PR-4-02	Average Delay Days - Total -UNE/Resale	-	-	-	-	-	-	-	-
PR-5-01	% Missed Appointment -Facilities -UNE/Resale	-	-	-	-	-	-	-	-
PR-5-02	% Orders Held for Facilities > 15 days -UNE/Resale	-	-	-	-	-	-	-	-
PR-6-01	% Installation Troubles within 30 days -UNE/Resale	-	-	-	-	-	-	-	-
PR-8-01	% Open Orders in Hold Status>30 Days-UNE/Resale	-	-	-	-	-	-	-	-
PR-4-01	% Missed Appointment - FP - Total - EEL	-	-	-	-	-	-	-	-
PR-4-02	Average Delay Days - Total - EEL	-	-	-	-	-	-	-	-
PR-8-01	% Open Orders in a Hold Status >30 Days -EEL	-	-	-	-	-	-	-	-
PR-4-01	% Missed Appointment - FP - Total - IOF	-	-	-	-	-	-	-	-
PR-4-02	Average Delay Days - IOF	-	-	-	-	-	-	-	-
PR-8-01	% Open Orders in a Hold Status >30 Days -IOF	-	-	-	-	-	-	-	-
4	% On Time Performance - LNP	-	-	-	-	\$17,806	-	-	\$17,806
5	Hot Cut Performance	-	66,143	-	-	-	-	-	\$66,143
PR-6-02	% Installn Trbls w/in 7 days-Loop-Basic Hot Cut	-	66,143	-	-	-	-	-	-
PR-6-02	% Installn Trbls w/in 7 days-Loop-Lg Job Hot Cut	-	-	-	-	-	-	-	-
PR-6-02	% Installn Trbls w/in 7 days-Loop-Batch Hot Cut	-	-	-	-	-	-	-	-
PR-9-01	% On Time Performance-Loop-Basic Hot Cut	-	-	-	-	-	-	-	-
PR-9-01	% On Time Performance-Loop-Lg Job Hot Cut	-	-	-	-	-	-	-	-
PR-9-01	% On Time Performance-Loop-Batch Hot Cut	-	-	-	-	-	-	-	-
MAINTENANCE									
6	Maintenance Performance	\$ 17,406	\$13,925	\$1,783	\$21,198	\$0	\$0	-	\$54,312
MR-3-01	Missed Repair Appointments - Loop - Bus.	-	-	-	-	-	-	-	-
MR-3-01	Missed Repair Appointments - Loop - Res.	-	-	-	-	-	-	-	-
MR-3-01	Missed Repair Appointments - Loop	-	13,925	-	-	-	-	-	-
MR-3-01	% Missed Repr Appt -Loop-2W Digt-UNE/Resale	-	-	-	-	-	-	-	-
MR-3-01	% Missed Repr Appt -Loop -2WxDSL Loops	-	-	-	-	-	-	-	-
MR-3-01	% Missed Repair Appt -Loop -Line Share/Spit	-	-	-	-	-	-	-	-
MR-3-02	% Missed Repair Appointment -CO -2WxDSL Loops	-	-	-	-	-	-	-	-
MR-4-03	Mean Time To Repair -CO -2WxDSL Loops	-	-	-	-	-	-	-	-
MR-4-04	% Cleared(all trbls) w/in 24hrs-2W Digt-UNE/Resale	-	-	-	-	-	-	-	-
MR-4-04	% Cleared (all trbls) w/in 24hrs-2WxDSL Loops	-	-	-	-	-	-	-	-
MR-4-04	% Cleared (all troubles) w/in 24 Hours -Line Share/Spit	-	-	-	-	-	-	-	-
MR-4-03	Out of Service >24hrs. - Bus.	-	-	1,783	-	-	-	-	-
MR-4-03	Out of Service >24hrs. - Res.	-	-	-	-	-	-	-	-
MR-4-03	Out of Service >24hrs. - Total	-	-	-	-	-	-	-	-
MR-5-01	% Repeat Reports within 30 Days	17,406	-	-	-	-	-	-	-
MR-5-01	% Repeat Reports w/in 30 Days-2W Digital-UNE/Resale	-	-	-	-	-	-	-	-
MR-5-01	% Repeat Reports w/in 30 Days -2WxDSL Loops	-	-	-	21,198	-	-	-	-
MR-5-01	% Repeat Reports w/in 30 Days -Line Share/Spit	-	-	-	-	-	-	-	-
MR-4-01	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	-
MR-4-01	Mean Time to Repair - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	-
MR-4-06	% Out of Service>4 Hrs - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	-
MR-4-03	% Out of Service>24 Hrs - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	-
MR-4-06	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	-
MR-4-03	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	-
MR-5-01	% Repeat Reports w/in 30 days -Specials -UNE/Resale	-	-	-	-	-	-	-	-
NETWORK PERFORMANCE									
7	NP-1-04 Final Trunk Groups Blocked	-	-	-	-	\$0	-	-	\$0
8	Collocation	-	-	-	-	-	-	\$0	\$0
NP-2-01/2	% OT Response to Request for Collocation - Total	-	-	-	-	-	-	-	-
NP-2-05/6	% On Time - Physical Collocation - Total	-	-	-	-	-	-	-	-
NP-2-07/8	Average Delay Days - Total	-	-	-	-	-	-	-	-
RESOLUTION PROCESS									
9	Resolution Process	-	-	-	-	-	-	\$0	\$0
OR-10-01	% PON Exceptions Resolved w/in 3 Bus Days	-	-	-	-	-	-	-	-
OR-10-02	% PON Exceptions Resolved w/in 10 Bus Days	-	-	-	-	-	-	-	-
BI-3-04	% CLEC Billing Claims Acknwdgd w/ 2 Bus Days	-	-	-	-	-	-	-	-
BI-3-05	% CLEC Billing Claims Relvd w/in 28 Cal. Days after Ack.	-	-	-	-	-	-	-	-
Month Total		\$89,351	\$149,195	\$26,660	\$41,879	\$17,806	\$0	\$0	\$324,891

Under the Plan, -1 performance scores are subject to further adjustment.

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	NA	NA	NA	0
NP-2-05/6	% On Time - Physical Collocation - Total	NA	NA	NA	0
NP-2-07/8	Average Delay Days - Total	NA	NA	NA	0
					0

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-10-01-1000 % PON Exceptions Resolved w/in 3 Bus Days	NA	NA	NA	0
OR-10-02-1000 % PON Exceptions Resolved w/in 10 Bus Days	NA	NA	NA	0
BI-3-04-1000 % CLEC Billing Claims Acknowledged within Two Business D:	98.56	1,526	0	2
BI-3-05-1000 % CLEC Billing Claims Resolved w/in 28 Calendar Days after	97.86	2,712	0	20
				22

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/Resale	NA	NA	NA	0
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/Resale	100.00	9	0	10
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	NA	NA	NA	0
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resale	NA	NA	NA	0

PR	Provisioning	FP	FP	Std Dev.	Sample Error	Stat. Score	NA	NA	0
PR-4-01-1210	% Missed Appointment -FP -DSO -UNE/Resale	60.00	NA	5	NA		NA	NA	0
PR-4-01-1211	% Missed Appointment -FP -DS1 -UNE/Resale	30.00	11.11	30	9	17.42	0.68	0	5
PR-4-01-1213	% Missed Appointment -FP -DS3 -UNE/Resale	NA	NA	NA	NA		NA	NA	0
PR-4-01-1214	% Missed Appointment -FP -Other -UNE/Resale	NA	NA	NA	NA		NA	NA	0
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	4.33	3.00	12	1	4.10	21.19	SS	5
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale	0.00	0.00	35	9		0.00	5.00	0
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale	0.00	0.00	35	9		0.00	5.00	0
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale	0.00	11.11	1	9		0.00	SS	10
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale	31.43	11.11	35	9		17.35	0.78	0
PR-4-01-3510	% Missed Appointment - FP - Total - EEL	30.00	NA	30	NA			NA	NA
PR-4-02-3510	Average Delay Days - Total - EEL	4.78	NA	9	NA	4.68		NA	NA
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL	30.00	0.00	30	0		0.00	SS	2
PR-4-01-3530	% Missed Appointment - FP - Total - IOF	NA	NA	NA	NA			NA	NA
PR-4-02-3530	Average Delay Days - IOF	NA	NA	NA	NA	0.00		NA	NA
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	0.00	NA	0	NA			NA	NA

MR	Maintenance & Repair	FP	FP	Std Dev.	Sample Error	Stat. Score	NA	NA	0
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	7.39	NA	15	NA	8.10		NA	NA
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	6.09	5.75	32	62	7.14	5.21	-0.56	0
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	50.00	NA	2	NA			NA	NA
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	50.00	NA	2	NA			NA	NA
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	33.33	NA	3	NA			NA	NA
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	33.33	NA	3	NA			NA	NA
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale	29.79	17.46	47	63		8.81	1.29	0
Total									92

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Special Provision - UNE Ordering

Dec-2012

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	92.57	592	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	88.89	18	\$ 68,333
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	100.00	147	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	NA	-	\$ -

Total Market Adj*	\$ 68,333
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* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ 27,333
UNE Loop allocation	60.00%	\$ 41,000

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations Gross #	Flow-thru	Month	%	Observations Gross #	Flow-thru
OCT-2012	73.52	355	261	OCT-2012	92.11	38	35
NOV-2012	76.23	244	186	NOV-2012	76.23	244	186
DEC-2012	67.24	232	166	DEC-2012	75.86	203	164
Overall	72.56	831	603	Overall	77.32	485	375

Market Adjustment *	\$ 255,984
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OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations Gross #	Flow-thru	Month	%	Observations Gross #	Flow-thru
OCT-2012	89.22	269	240	OCT-2012	92.86	252	234
NOV-2012	94.65	243	230	NOV-2012	94.58	240	227
DEC-2012	90.20	153	138	DEC-2012	95.17	145	138
Overall	91.43	665	608	Overall	94.03	637	599

Market Adjustment *	\$ -
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OR-5-01-3121 % Flow-Through Total-UNE Other				OR-5-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations Gross #	Flow-thru	Month	%	Observations Gross #	Flow-thru
OCT-2012	93.37	2,472	2,308	OCT-2012	93.44	2,470	2,308
NOV-2012	92.63	1,805	1,672	NOV-2012	92.63	1,805	1,672
DEC-2012	85.91	1,377	1,183	DEC-2012	86.35	1,370	1,183
Overall	91.32	5,654	5,163	Overall	91.46	5,645	5,163

Market Adjustment *	\$ -
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* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month	Current Month	Prior Month	Prior Month
		CLEC Performance	CLEC Observations	CLEC Performance	CLEC Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	7	100.00	18
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installtn Trbls w/in 7 days-Loop-Basic Hot Cut	2.94	34	0.00	100
PR-6-02-3523	% Installtn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installtn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	17.27	1	NA	
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-FP	18.57	189	21.43	206
		VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC	0.00		0.00	
		Greater of -	Tier II (2 mo) or Tier III (1mo)		Total
	Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-9-08-3533	\$ -	\$ -	\$ -	\$ -

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

Dec-2012

	% On Time	Observations	Mrkt Adj.
PO-4-01-6660 % Change Management Notices sent on Time (type 3,4,5)	100.00	1	\$ -

* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600 Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$ -
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	% Test Deck Wgt. Failure	Test Deck Wgt.		
PO-6-01-6000 % Software Validation	R3	R3	\$	-

* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000 Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$	-
---	----	--	----	---

Total Market Adjustment		\$	-
UNE Platform allocation	31.43%	\$	-
UNE Loop allocation	47.14%	\$	-
Resale allocation	7.14%	\$	-
DSL allocation	14.29%	\$	-

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary PRELIM

Dec-2012

	<u>Weighted Score</u>	<u>Market Adjustment</u>	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.562	\$ 198,193	
Unbundled Network Elements - Loop	-0.532	\$ 265,579	
Resale	-0.613	\$ 49,849	
Digital Subscriber Lines	-0.348	\$ 46,846	
Trunks	-0.250	\$ 11,411	
Mode of Entry Total		\$	571,877

CRITICAL MEASURES

1	OSS Interface	\$ -	
2	% On Time Ordering Notification	\$ 110,467	
3	Installation Performance	\$ 76,163	
4	% On Time Performance - LNP	\$ 17,806	
5	Hot Cut Performance	\$ 66,143	
6	Maintenance Performance	\$ 54,312	
7	Final Trunk Groups Blocked	\$ -	
8	Collocation	\$ -	
9	Resolution Processes	\$ -	
	Critical Measure Total	\$	324,891

Individual Rule Payments: \$ 671

SPECIAL PROVISIONS

UNE Ordering	\$ 68,333	
UNE Flow Through	\$ 255,984	
UNE Hot Cut Loop	\$ -	
Special Provision Total	\$	324,317

CHANGE CONTROL \$ -

Grand Total \$ **1,221,756**

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

UNE Platform

Dec-2012

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgt. Score	Domain Clustering Review
		FP	CLEC	FP	CLEC					
PO-1-01-6020	Customer Service Record - EDI	NA	3.46		1,229	3.4605	0	2	0.000	0.000
PO-1-03-6020	Address Validation - EDI	NA	11.53		402	11.5323	NA	0	NA	0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA		NA	0	NA	0.000
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA		NA	0	NA	0.000
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	NA	0.000
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.88		2,194	2.8842	0	2	0.000	0.000
PO-1-03-6050	Address Validation - Web GUI	NA	7.97		459	7.9851	NA	0	NA	0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000
OR Ordering										
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs		94.04		151		0	10	0.000	0.000
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform		100.00		2		0	5	0.000	0.000
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		8.78		1,857		-2	5	-0.041	-0.098
OR-4-16-1000	% On Time PCN - 1 Business Day		85.20		642		-2	5	-0.041	-0.098
OR-4-17-1000	% On Time BCN - 2 Business Day		88.68		1,851		-2	5	-0.041	-0.098
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform		75.88		203		-2	5	-0.041	-0.098
OR-6-03-3140	% Accuracy - LSRC - Platform		2.11		95		0	5	0.000	0.000
OR-1-04-3140	% OT LSRC - No Facility Check - Platform		100.00		80		0	5	0.000	0.000
OR-1-06-3140	% OT LSRC/ASRC - Facility Check - Platform		33.33		3		-1	2	-0.008	-0.020
OR-2-04-3140	% OT LSR Rej. - No Facility Check - Platform		100.00		23		0	2	0.000	0.000
OR-2-06-3140	% OT LSR/ASR Rej. - Facility Check - Platform		100.00		1		0	2	0.000	0.000
PR Provisioning										
PR-3-01-3140	% Completed in 1 Day (1-5 Lines - No Disp) - Platform	66.91	80.00	414	25	9.69	1.1477	0	5	0.000
PR-4-05-3140	% Missed Appointment - FP - No Dispatch - Platform	6.43	20.99	3,376	81	2.76	-4.4393	-2	20	-0.165
PR-4-04-3140	% Missed Appointment - FP - Dispatch - Platform	21.01	18.75	414	16	10.38	0.1517	0	10	0.000
PR-4-02-3100	Average Delay Days - Total - POTS	1.88	1.61	304	31	2.16	0.6177	0	15	0.000
PR-5-01-3140	% Missed Appointment - Facilities - Platform	1.45	0.00	414	16	3.04	0.8254	0	5	0.000
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform	0.48	0.00	414	16	1.77	1.4530	0	5	0.000
PR-6-01-3140	% Installation Troubles within 30 days - Platform	8.04	7.37	1,132	95	2.90	0.0130	0	10	0.000
MR Maintenance & Repair										
MR-1-01-6050	Average Response Time - Create Trouble	3.01	178.96		2,395		#####	-2	2	-0.017
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	59.79		626		59.7859	NA	0	NA
Stat. Score										
MR-3-01-3144	% Missed Repair Appointments - Loop - Platform - Bus	18.98	14.49	332	69	5.19	0.6939	0	10	0.000
MR-3-02-3144	% Missed Repair Appointments - CO - Platform - Bus	19.75	31.58	81	19	10.15	-1.4016	0	10	0.000
MR-4-02-3144	Mean Time to Repair - Loop Trouble - Platform - Bus	13.43	9.92	332	69	22.64	3.00	1.5585	0	5
MR-4-03-3144	Mean Time to Repair - CO Trouble - Platform - Bus	10.43	25.98	81	19	16.71	4.26	-2.6521	-2	5
MR-4-06-3144	% Out of Service >4 Hours - Platform - Bus	63.31	32.56	248	43	7.96	3.5925	0	5	0.000
MR-4-07-3144	% Out of Service >12 Hours - Platform - Bus	42.74	13.95	248	43	8.17	3.5973	0	5	0.000
MR-4-08-3144	% Out of Service > 24 Hours - Platform - Bus	7.66	6.98	248	43	4.39	0.2176	0	5	0.000
MR-3-01-3145	% Missed Repair Appointments - Loop - Platform - Res	8.23	6.67	1,896	30	5.06	0.1205	0	10	0.000
MR-3-02-3145	% Missed Repair Appointments - CO - Platform - Res	4.15	0.00	193	1	19.98	SS	0	10	0.000
MR-4-02-3145	Mean Time to Repair - Loop Trouble - Platform - Res	24.69	27.15	1,896	30	21.67	3.99	-0.6387	0	5
MR-4-03-3145	Mean Time to Repair - CO Trouble - Platform - Res	16.12	2.07	193	1	22.55	22.61	SS	NA	5
MR-4-06-3145	% Out of Service >4 Hours - Platform - Res	86.17	62.50	1,396	8	12.24	1.3538	0	5	0.000
MR-4-07-3145	% Out of Service >12 Hours - Platform - Res	70.85	50.00	1,396	8	16.11	0.9134	0	5	0.000
MR-4-08-3145	% Out of Service > 24 Hours - Platform - Res	32.16	12.50	1,396	8	16.56	0.7853	0	5	0.000
MR-5-01-3140	% Repeat Reports w/in 30 days - Platform	14.75	21.01	2,602	119	3.33	-1.9299	-2	10	-0.083
BI Billing										
BI-1-02-1000	% DUF in 4 Business Days		99.18		#####			0	5	0.000
"NA" - no activity "UD" - under development "SS" - Small Sample										
Totals								-17	242	-0.479

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire FINAL
Performance Assurance Plan Report

UNE LOOP

Dec-2012

PO	Pre-Ordering	Performance		Observations		Diff.	Perf.		Wgt.	Wgt.	Score	Domain Clustering Review
		FP	CLEC	FP	CLEC		Score	Wgt.				
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		NA				NA	0		NA	0.000	
PO-1-01-6020	Customer Service Record - EDI	NA	3.46		1,229		3.4605	0	2	0.000	0.000	
PO-1-03-6020	Address Validation - EDI	NA	11.53		402		11.5323	NA	0	NA	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000	0.000	
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA		NA	0	NA	0.000	0.000	
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA		NA	0	NA	0.000	0.000	
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	NA	0.000	0.000	
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.88		2,194		2.8842	0	2	0.000	0.000	
PO-1-03-6050	Address Validation - Web GUI	NA	7.97		459		7.9651	NA	0	NA	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	5	0.000	0.000	
OR Ordering												
OR-1-02-3331	% On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs		92.65		898			0	10	0.000	0.000	
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual		80.00		10			-1	5	-0.029	-0.063	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		8.78		1,857			-2	2	-0.023	-0.050	
OR-4-16-1000	% On Time PCN - 1 Business Day		85.20		642			-2	2	-0.023	-0.050	
OR-4-17-1000	% On Time BCN - 2 Business Day		86.66		1,851			-2	2	-0.023	-0.050	
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop		95.17		145			0	5	0.000	0.000	
OR-6-03-3331	% Accuracy - LSRC - Loop		5.05		733			0	5	0.000	0.000	
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP		91.41		512			-1	5	-0.029	-0.063	
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP		100.00		15			0	2	0.000	0.000	
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP		100.00		124			0	2	0.000	0.000	
OR-2-06-3331	% OT LSR/ASR Rej - Facility Check - Loop/LNP		NA		NA			NA	0	NA	0.000	
PR Provisioning												
PR-4-02-3100	Average Delay Days - Total - POTS	1.88	1.61	304	31	2.16	0.41	0.6177	0	5	0.000	0.000
PR-4-04-3113	% Missed Appointment - FP - Dispatch - Loop-New	21.01	11.11	414	18		9.81	0.6892	0	20	0.000	0.000
PR-5-01-3112	% Missed Appointment - Facilities - Loop	1.45	0.00	414	20		2.74	0.6814	0	5	0.000	0.000
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop	0.48	0.00	414	20		1.59	1.3399	0	5	0.000	0.000
PR-6-01-3113	% Installation Troubles within 30 days - Loop New	5.75	10.53	657	38		3.90	-1.4699	-1	10	-0.058	-0.077
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		2.94		34				0	10	0.000	0.000
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA		NA			NA	0	NA	0.000	
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA		NA			NA	0	NA	0.000	
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		100.00		7				0	10	0.000	0.000
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		NA		NA			NA	0	NA	0.000	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA		NA			NA	0	NA	0.000	
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut		NA		NA			NA	0	NA	0.000	
MR Maintenance & Repair												
MR-1-01-6050	Average Response Time - Create Trouble	3.01	178.96		2,395				-2	2	-0.023	-0.038
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop	9.83	12.05	2,228	83		3.33	-0.8656	0	10	0.000	0.000
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	22.94	8.31	2,228	83	22.19	2.48	5.0000	0	5	0.000	0.000
MR-4-07-3112	% Out of Service > 12 Hours - Loop	67.35	29.63	1,571	27		9.10	3.7784	0	5	0.000	0.000
MR-4-08-3112	% Out of Service > 24 Hours - Loop	29.03	7.41	1,571	27		8.81	2.4501	0	5	0.000	0.000
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop	14.75	14.29	2,502	91		3.78	0.0614	0	10	0.000	0.000
MR-3-02-3112	% Missed Repair Appointments - CO - Loop	13.98	37.50	93	8		12.78	-2.0432	-2	10	-0.117	-0.192
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	21.34	5.97	93	8	26.61	9.81	2.0456	0	5	0.000	0.000
Totals										-13	171	-0.327

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

RESALE

Dec-2012

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgt'd. Score	Domain Clustering Review
		FP	CLEC	FP	CLEC					
PO-1-01-6020	Customer Service Record - EDI	NA	3.46		1,229	3.4605	0	2	0.000	0.000
PO-1-03-6020	Address Validation - EDI	NA	11.53		402	11.5323	NA	0	NA	0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.88		2,184	2.8842	0	2	0.000	0.000
PO-1-03-6050	Address Validation - Web GUI	NA	7.97		459	7.9651	NA	0	NA	0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000
OR Ordering										
OR-1-02-2320	% On Time LSRC - Flow Thru - POTS/Pre-Qualified Complex -2h		96.67		60		0	10	0.000	0.000
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex		NA		NA		NA	0	NA	0.000
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent		8.78		1,857		-2	5	-0.043	-0.093
OR-4-16-1000	% On Time PCN - 1 Business Day		85.20		642		-2	5	-0.043	-0.093
OR-4-17-1000	% On Time BCN - 2 Business Day		86.68		1,851		-2	5	-0.043	-0.093
OR-5-03-2000	% Flow Through - Achieved - POTS		71.76		85		-2	10	-0.085	-0.185
OR-6-03-2000	% Accuracy - LSRC		7.89		38		0	10	0.000	0.000
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx		100.00		30		0	5	0.000	0.000
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx		100.00		4		0	2	0.000	0.000
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx		100.00		5		0	2	0.000	0.000
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx		NA		NA		NA	0	NA	0.000
PR Provisioning										
		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Stat Score		
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total	66.91	20.00	414	5		21.17	SS	NA	0.000
PR-4-05-2100	% Missed Appointment - FP - No Dispatch - POTS	6.43	20.00	3,376	15		6.35	-2.2164	-2	-0.170
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	21.01	20.00	414	5		18.33	SS	NA	0.000
PR-4-02-2100	Average Delay Days - Total - POTS	1.88	1.25	304	4	2.16	1.09	SS	NA	0.000
PR-5-01-2100	% Missed Appointment - Facilities - POTS	1.45	20.00	414	5		5.38	SS	NA	0.000
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	0.48	0.00	414	5		3.12	SS	0	0.000
PR-6-01-2100	% Installation Troubles within 30 days - POTS	8.04	19.23	1,132	26		5.39	-2.1360	-2	-0.128
MR Maintenance & Repair										
		Diff.								
MR-1-01-6050	Average Response Time - Create Trouble	3.01	178.96		2,395		175.9525	-2	2	-0.017
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	59.79		626		59.7859	NA	0	NA
Stat Score										
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus.	18.88	12.50	332	32		7.26	0.6383	0	0.000
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	19.75	0.00	81	1		40.06	SS	0	0.000
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	13.43	12.02	332	32	22.64	4.19	0.1917	0	0.000
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	10.43	1.04	81	1	16.71	16.81	SS	NA	0.000
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus.	63.31	72.73	248	11		14.85	-0.9521	-1	-0.021
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus.	42.74	18.18	248	11		15.24	1.3224	0	0.000
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus.	7.66	9.09	248	11		8.20	-0.8251	-1	-0.021
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	8.23	0.00	1,896	1		27.49	SS	0	0.000
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	4.15	NA	193	NA		NA	NA	0	NA
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	24.89	2.68	1,896	1	21.67	21.67	SS	NA	0.000
MR-4-03-2120	Mean Time To Repair - CO Trouble - Res.	16.12	NA	193	NA	22.55	NA	NA	0	NA
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	66.17	0.00	1,396	1		34.53	SS	0	0.000
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	70.85	0.00	1,396	1		45.46	SS	0	0.000
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	32.16	0.00	1,396	1		46.73	SS	0	0.000
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS	14.75	14.71	2,502	34		6.12	0.2893	0	0.000
BI Billing										
BI-1-02-1000	% DUF in 4 Business Days		99.18		105,256,507			0	5	0.000
								Totals	-16	-0.570

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

DSL

Dec-2012

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgt'd Score	Domain Clustering
		FP	CLEC	FP	CLEC					
PO-1-06-6020	Mechanized Loop Qualification - EDI	NA	21.58		12	21.5833	NA	0	0.000	0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000
PO-1-06-6030	Mechanized Loop Qualification - CORBA	NA	NA		NA		NA	0	0.000	0.000
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	0.000	0.000
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	NA	6.39		361	6.3878	0	5	0.000	0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	2	0.000	0.000
PO-8-01-6000	% On Time - Manual Loop Qualification		100.00		19		0	2	0.000	0.000
PO-8-02-6000	% On Time - Engineering Record Request		100.00		2		0	2	0.000	0.000
OR Ordering										
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000
OR-2-06-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops		100.00		16		0	5	0.000	0.000
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops		100.00		1		0	2	0.000	0.000
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		8.78		1,857		-2	2	-0.030	-0.154
OR-4-16-1000	% On Time PCN - 1 Business Day		85.20		642		-2	2	-0.030	-0.154
OR-4-17-1000	% On Time BCN - 2 Business Day		86.66		1,851		-2	2	-0.030	-0.154
PR Provisioning										
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	3.00	NA	2	NA	2.83	NA	NA	2	0.000
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	0.00	NA	1	NA		NA	NA	0	0.000
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	40.00	0.00	5	1	53.67	SS	0	2	0.000
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale	0.00	0.00	29	6	0.00	SS	0	2	0.000
PR-8-01-1341	% Open Orders In Hold Status >30 Days -2W Digital -UNE/Resale	83.33	0.00	6	1	40.25	SS	0	2	0.000
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		94.74		19		NA	0	0.000	0.000
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	3.00	2.50	3	6	1.00	SS	NA	10	0.000
PR-4-14-3342	% Completed On Time -2W xDSL Loops		89.29		28		-2	10	-0.152	-0.208
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops	5.76	5.00	557	40	3.81	0.2474	0	15	0.000
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops	20.00	3.45	5	29	19.37	SS	NA	5	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA		NA	0	0.000	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA		NA	0	0.000	0.000
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
MR Maintenance & Repair										
MR-1-01-6050	Average Response Time - Create Trouble	3.01	178.96		2,395		#####	-2	2	-0.030
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	NA	0.00	NA	1	1.00	SS	0	2	0.000
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	NA	29.64	NA	1	0.00	1.00	SS	NA	2
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	NA	NA	NA	NA	0.00	NA	NA	0	0.000
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	NA	0.00	NA	1	1.00	SS	NA	2	0.000
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000
MR-5-01-1341	% Repeat Reports w/in 30 Days -2W Digital -UNE/Resale	NA	0.00	NA	1	1.00	SS	0	2	0.000
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops	9.83	5.88	2,228	17	7.25	0.0191	0	5	0.000
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	13.98	0.00	93	3	20.34	SS	0	5	0.000
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	22.94	11.21	2,228	17	22.19	5.40	2,9290	0	5
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	21.34	3.68	93	3	26.61	15.61	SS	NA	5
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	22.83	85.00	127	20	10.10	5.0000	0	5	0.000
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops	67.35	0.00	1,571	1	48.91	SS	0	10	0.000
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	14.75	25.00	2,502	20	7.96	-1.5261	-1	10	-0.076
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
Totals							-11	132	-0.348	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

TRUNKS

Dec-2012

OR Ordering		Performance CLEC		Observations FP CLEC		Perf. Score Wgt. Wgt'd. Score					
OR-1-12-5020 % OT Firm Order Confirmations (<=192 Forecasted Trunks)		NA		NA		NA	0	0.000			
OR-1-13-5000 % On Time Design Layout Record		NA		NA		NA	0	0.000			
OR-1-19-5020 % On Time Response - Request for Inbound Augment (<=		NA		NA		NA	0	0.000			
OR-2-12-5020 % On TimeTrunk ASR Reject		NA		NA		NA	0	0.000			
PR Provisioning		FP									
PR-4-07-3540 % On Time Performance - LNP only		93.46		933			0	20	0.000		
PR-4-15-5000 % On Time Provisioning - Trunks		100.00		2			0	20	0.000		
PR-5-01-5000 % Missed Appointment - Facilities		0.00	0.00	1	2	0.00	SS	0	5	0.000	
PR-5-02-5000 % Orders Held for Facilities >15 Days		0.00	0.00	1	2	0.00	SS	0	5	0.000	
PR-6-01-5000 % Installation Troubles w/in 30 Days		0.00	0.00	1	13	0.00	SS	0	10	0.000	
PR-8-01-5000 % Open Orders in a Hold Status >30 Days		0.00	50.00	1	2	0.00	SS	NA	5	0.000	
MR Maintenance & Repair											
MR-4-01-5000 Mean Time to Repair - Total		NA	NA	NA	NA	0.00		NA	NA	0	0.000
MR-4-05-5000 % Out of Service >2 Hours		NA	NA	NA	NA			NA	NA	0	0.000
MR-4-06-5000 % Out of Service >4 Hours		NA	NA	NA	NA			NA	NA	0	0.000
MR-4-07-5000 % Out of Service >12 Hours		NA	NA	NA	NA			NA	NA	0	0.000
MR-4-08-5000 % Out of Service >24 Hours		NA	NA	NA	NA			NA	NA	0	0.000
MR-5-01-5000 % Repeat Reports w/in 30 Days		NA	NA	NA	NA			NA	NA	0	0.000
NP Network Performance											
NP-1-03-5000 # of Final Trunk Groups Blocked 2 months		0.00						0	5	0.000	
NP-1-04-5000 # of Final Trunk Groups Blocked 3 months		0.00						0	10	0.000	
"NA" - no activity "UD" - under development "SS" - Small Sample								Totals	0	80	0.000

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire		FINAL					Dec-2012			
CRITICAL MEASURES		UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total	
PRE-ORDERING										
1	OSS Interface	-	-	-	-	-	-	-	\$0	
PO-1-06	Mechanized Loop Qualification - EDI	-	-	-	-	-	-	-	-	
PO-1-06	Mechanized Loop Qualification - CORBA	-	-	-	-	-	-	-	-	
PO-1-06	Mechanized Loop Qualification - Web GUI	-	-	-	-	-	-	-	-	
PO-2-02	OSS Interface Availability - Prime - WPTS	-	-	-	-	-	-	-	-	
PO-2-02	OSS Interface Availability - Prime - EDI	-	-	-	-	-	-	-	-	
PO-2-02	OSS Interface Availability - Prime - CORBA	-	-	-	-	-	-	-	-	
PO-2-02	OSS Interface Availability - Prime - Web GUI	-	-	-	-	-	-	-	-	
ORDERING										
2	% On Time Ordering Notification	23,208	11,604	9,512	-	\$0	\$0	-	\$44,324	
OR-1-02	% On Time LSRC - Flow Through	-	-	-	-	-	-	-	-	
OR-1-04	%OT LSRC - No Facility Check - 2Wdg-UNE/Rsl	-	-	-	-	-	-	-	-	
OR-1-04	%OT LSRC - No Facility Check - 2WxDSL Loops	-	-	-	-	-	-	-	-	
OR-1-04	%OT LSRC - No Facility Check - Ln Share/Spit	-	-	-	-	-	-	-	-	
OR-1-12	% On Time FOC	-	-	-	-	-	-	-	-	
OR-1-13	% On Time Design Layout Record	-	-	-	-	-	-	-	-	
OR-1-19	% OT Resp. -Req. for Inbound Aug. (<=192)	-	-	-	-	-	-	-	-	
OR-2-04	%OT LSR Rej - No Facility Check - 2Wdg-UNE/Rsl	-	-	-	-	-	-	-	-	
OR-2-04	%OT LSR Rej - No Facility Check - 2WxDSL Loops	-	-	-	-	-	-	-	-	
OR-2-04	%OT LSR Rej - No Facility Check - Ln Share/Spit	-	-	-	-	-	-	-	-	
OR-4-15	% On Time PON - 1 Bus. Day	23,208	11,604	9,512	-	-	-	-	-	
OR-1-04	%OT LSRC - No Facility Check - All Spots-UNE/Rsl	-	-	-	-	-	-	-	-	
OR-1-06	%OT LSRC/ASRC - Facility Check - All Spots-UNE/Rsl	-	-	-	-	-	-	-	-	
OR-2-04	%OT LSR Rej - No Facility Check - UNE/Resale	-	-	-	-	-	-	-	-	
OR-2-06	%OT LSR/ASR Rej - Facility Check - UNE/Resale	-	-	-	-	-	-	-	-	
PROVISIONING										
3	Installation Performance	\$23,208	\$18,909	\$15,385	\$20,681	\$0	\$0	-	\$76,163	
PR-3-01	% Completed in 1 Day (1-5 lines No Disp.)	-	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total	-	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total - 2W Digital	-	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total - 2WxDSL Loop	-	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total - Line Share/Spit	-	-	-	-	-	-	-	-	
PR-4-04	Missed Appointments - Dispatch	-	-	-	-	-	-	-	-	
PR-4-04	Missed Appts - Disp - 2W Digital UNE/Resale	-	-	-	-	-	-	-	-	
PR-4-04	Missed Appts - Disp - Line Share/Spit	-	-	-	-	-	-	-	-	
PR-4-05	Missed Appointments - No Dispatch	23,208	-	8,760	-	-	-	-	-	
PR-4-05	% Missed Appt-No Disp -2W Digital -UNE/Resale	-	-	-	-	-	-	-	-	
PR-4-05	% Missed Appt-No Disp -Line Share/Spit	-	-	-	-	-	-	-	-	
PR-4-14	% Completed On Time - 2WxDSL Loops	-	-	-	20,681	-	-	-	-	
PR-4-15	% On Time Provisioning - Trunks	-	-	-	-	-	-	-	-	
PR-6-01	Installation Troubles w/in 30 Days	-	16,909	6,585	-	-	-	-	-	
PR-6-01	% Install Trbls w/in 30 Days -2W Digital Loop -UNE/Resale	-	-	-	-	-	-	-	-	
PR-6-01	% Install Trbls w/in 30 Days -2WxDSL Loops	-	-	-	-	-	-	-	-	
PR-6-01	% Install Trbls w/in 30 Days -Line Share/Spit	-	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment -FP -DSO -UNE/Resale	-	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment -FP -DS1 -UNE/Resale	-	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment -FP -DS3 -UNE/Resale	-	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment -FP -Other -UNE/Resale	-	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total -UNE/Resale	-	-	-	-	-	-	-	-	
PR-5-01	% Missed Appointment - Facilities -UNE/Resale	-	-	-	-	-	-	-	-	
PR-5-02	% Orders Held for Facilities > 15 days -UNE/Resale	-	-	-	-	-	-	-	-	
PR-6-01	% Installation Troubles within 30 days -UNE/Resale	-	-	-	-	-	-	-	-	
PR-8-01	% Open Orders in Hold Status>30 Days-UNE/Resale	-	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment - FP - Total - EEL	-	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total - EEL	-	-	-	-	-	-	-	-	
PR-8-01	% Open Orders in a Hold Status >30 Days -EEL	-	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment - FP - Total - IOF	-	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - IOF	-	-	-	-	-	-	-	-	
PR-8-01	% Open Orders in a Hold Status >30 Days -IOF	-	-	-	-	-	-	-	-	
4	PR-4-07 % On Time Performance - LNP	-	-	-	-	\$0	-	-	\$0	
5	Hot Cut Performance	-	-	-	-	-	-	-	\$0	
PR-6-02	% Installn Trbls w/in 7 days-Loop-Basic Hot Cut	-	-	-	-	-	-	-	-	
PR-6-02	% Installn Trbls w/in 7 days-Loop-Lg Job Hot Cut	-	-	-	-	-	-	-	-	
PR-6-02	% Installn Trbls w/in 7 days-Loop-Batch Hot Cut	-	-	-	-	-	-	-	-	
PR-9-01	% On Time Performance-Loop-Basic Hot Cut	-	-	-	-	-	-	-	-	
PR-9-01	% On Time Performance-Loop-Lg Job Hot Cut	-	-	-	-	-	-	-	-	
PR-9-01	% On Time Performance-Loop-Batch Hot Cut	-	-	-	-	-	-	-	-	
MAINTENANCE										
6	Maintenance Performance	\$ 17,406	\$0	\$1,783	\$21,198	\$0	\$0	-	\$40,387	
MR-3-01	Missed Repair Appointments - Loop - Bus.	-	-	-	-	-	-	-	-	
MR-3-01	Missed Repair Appointments - Loop - Res.	-	-	-	-	-	-	-	-	
MR-3-01	Missed Repair Appointments - Loop	-	-	-	-	-	-	-	-	
MR-3-01	% Missed Repr Appt -Loop-2W Digt-UNE/Resale	-	-	-	-	-	-	-	-	
MR-3-01	% Missed Repr Appt -Loop -2WxDSL Loops	-	-	-	-	-	-	-	-	
MR-3-01	% Missed Repair Appt -Loop -Line Share/Spit	-	-	-	-	-	-	-	-	
MR-3-02	% Missed Repair Appointment -CO -2WxDSL Loops	-	-	-	-	-	-	-	-	
MR-4-03	Mean Time To Repair -CO -2WxDSL Loops	-	-	-	-	-	-	-	-	
MR-4-04	% Cleared (all trbls) w/in 24hrs-2W Dgt-UNE/Resale	-	-	-	-	-	-	-	-	
MR-4-04	% Cleared (all trbls) w/in 24hrs-2WxDSL Loops	-	-	-	-	-	-	-	-	
MR-4-04	% Cleared (all troubles) w/in 24 Hours -Line Share/Spit	-	-	-	-	-	-	-	-	
MR-4-03	Out of Service >24hrs. - Bus.	-	-	1,783	-	-	-	-	-	
MR-4-03	Out of Service >24hrs. - Res.	-	-	-	-	-	-	-	-	
MR-4-03	Out of Service >24hrs. - Total	-	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports within 30 Days	17,406	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports w/in 30 Days-2w Digital-UNE/Resale	-	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports w/in 30 Days -2WxDSL Loops	-	-	-	-	21,198	-	-	-	
MR-5-01	% Repeat Reports w/in 30 Days -Line Share/Spit	-	-	-	-	-	-	-	-	
MR-4-01	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	-	
MR-4-01	Mean Time to Repair - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	-	
MR-4-06	% Out of Service>4 Hrs - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	-	
MR-4-03	% Out of Service>24 Hrs - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	-	
MR-4-06	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	-	
MR-4-03	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports w/in 30 days -Specials -UNE/Resale	-	-	-	-	-	-	-	-	
NETWORK PERFORMANCE										
7	NP-1-04 Final Trunk Groups Blocked	-	-	-	-	\$0	-	-	\$0	
8	Collocation	-	-	-	-	-	-	\$0	\$0	
NP-2-01/2	% OT Response to Request for Collocation - Total	-	-	-	-	-	-	-	-	
NP-2-05/6	% On Time - Physical Collocation - Total	-	-	-	-	-	-	-	-	
NP-2-07/8	Average Delay Days - Total	-	-	-	-	-	-	-	-	
RESOLUTION PROCESS										
9	Resolution Process	-	-	-	-	-	-	\$0	\$0	
OR-10-01	% PON Exceptions Resolved w/in 3 Bus Days	-	-	-	-	-	-	-	-	
OR-10-02	% PON Exceptions Resolved w/in 10 Bus Days	-	-	-	-	-	-	-	-	
BI-3-04	% CLEC Billing Claims Acknowled w/ 2 Bus Days	-	-	-	-	-	-	-	-	
BI-3-05	% CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack.	-	-	-	-	-	-	-	-	
Month Total		\$63,822	\$28,513	\$28,660	\$41,879	\$0	\$0	\$0	\$160,874	

Under the Plan, -1 performance scores are subject to further adjustment.

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	NA	NA	NA	0
NP-2-05/6	% On Time - Physical Collocation - Total	NA	NA	NA	0
NP-2-07/8	Average Delay Days - Total	NA	NA	NA	0
					0

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-10-01-100% % PON Exceptions Resolved w/in 3 Bus Days	NA	NA	NA	0
OR-10-02-100% % PON Exceptions Resolved w/in 10 Bus Days	NA	NA	NA	0
BI-3-04-1000 % CLEC Billing Claims Acknowledged within Two Business C	98.56	1,526	0	2
BI-3-05-1000 % CLEC Billing Claims Resolved w/in 28 Calendar Days after	97.86	2,712	0	20
				22

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200 % OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/R		NA	NA	NA	0
OR-1-06-1200 % OT LSRC/ASRC -Facil Ck(E-No FT) -All Specials -UNE/R		100.00	9	0	10
OR-2-04-1200 % OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale		NA	NA	NA	0
OR-2-06-1200 % OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resal		NA	NA	NA	0

PR	Provisioning	FP	FP	Std Dev.	Sample Error	Stat. Score		
PR-4-01-1210 % Missed Appointment -FP -DSO -UNE/Resale		60.00	NA	5	NA		NA	0
PR-4-01-1211 % Missed Appointment -FP -DS1 -UNE/Resale		30.00	11.11	30	9	17.42	0.68	5
PR-4-01-1213 % Missed Appointment -FP -DS3 -UNE/Resale		NA	NA	NA	NA		NA	0
PR-4-01-1214 % Missed Appointment -FP -Other -UNE/Resale		NA	NA	NA	NA		NA	0
PR-4-02-1200 Average Delay Days - Total -UNE/Resale		4.33	3.00	12	1	4.10	21.19	5
PR-5-01-1200 % Missed Appointment - Facilities -UNE/Resale		0.00	0.00	35	9	0.00	5.00	20
PR-5-02-1200 % Orders Held for Facilities > 15 days -UNE/Resale		0.00	0.00	35	9	0.00	5.00	20
PR-6-01-1200 % Installation Troubles within 30 days -UNE/Resale		0.00	11.11	1	9	0.00	SS	10
PR-8-01-1200 % Open Orders in a Hold Status > 30 Days -UNE/Resale		31.43	11.11	35	9	17.35	0.78	5
PR-4-01-3510 % Missed Appointment - FP - Total - EEL		30.00	NA	30	NA		NA	0
PR-4-02-3510 Average Delay Days - Total - EEL		4.78	NA	9	NA	4.68	NA	0
PR-8-01-3510 % Open Orders in a Hold Status >30 Days -EEL		30.00	0.00	30	0	0.00	SS	2
PR-4-01-3530 % Missed Appointment - FP - Total - IOF		NA	NA	NA	NA		NA	0
PR-4-02-3530 Average Delay Days - IOF		NA	NA	NA	NA	0.00	NA	0
PR-8-01-3530 % Open Orders in a Hold Status >30 Days -IOF		0.00	NA	0	NA		NA	0

MR	Maintenance & Repair							
MR-4-01-1216 Mean Time to Repair - nonDS0 & DS0 -UNE/Resale		7.39	NA	15	NA	8.10	NA	0
MR-4-01-1217 Mean Time to Repair - DS1 & DS3 -UNE/Resale		6.09	5.75	32	62	7.14	5.21	5
MR-4-06-1216 % Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale		50.00	NA	2	NA		NA	0
MR-4-08-1216 % Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale		50.00	NA	2	NA		NA	0
MR-4-06-1217 % Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale		33.33	NA	3	NA		NA	0
MR-4-08-1217 % Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale		33.33	NA	3	NA		NA	0
MR-5-01-1200 % Repeat Reports w/in 30 days -UNE/Resale		29.79	17.46	47	63	8.81	1.29	10
Total								92

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Special Provision - UNE Ordering

Dec-2012

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	92.57	592	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	88.89	18	\$ 68,333
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	100.00	147	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	NA	-	\$ -

Total Market Adj* \$ 68,333

* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ 27,333
UNE Loop allocation	60.00%	\$ 41,000

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations Gross #	Flow-thru	Month	%	Observations Gross #	Flow-thru
OCT-2012	73.52	355	261	OCT-2012	92.11	38	35
NOV-2012	76.23	244	186	NOV-2012	76.23	244	186
DEC-2012	67.24	232	156	DEC-2012	75.86	203	154
Overall	72.56	831	603	Overall	77.32	485	376

Market Adjustment * \$ 255,984

OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations Gross #	Flow-thru	Month	%	Observations Gross #	Flow-thru
OCT-2012	89.22	269	240	OCT-2012	92.86	262	234
NOV-2012	94.65	243	230	NOV-2012	94.58	240	227
DEC-2012	90.20	153	138	DEC-2012	95.17	145	138
Overall	91.43	665	608	Overall	94.03	637	599

Market Adjustment * \$ -

OR-5-01-3121 % Flow-Through Total-UNE Other				OR-5-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations Gross #	Flow-thru	Month	%	Observations Gross #	Flow-thru
OCT-2012	93.37	2,472	2,308	OCT-2012	93.44	2,470	2,308
NOV-2012	92.63	1,805	1,672	NOV-2012	92.63	1,805	1,672
DEC-2012	85.91	1,377	1,183	DEC-2012	86.35	1,370	1,183
Overall	91.32	5,654	5,163	Overall	91.46	5,645	5,163

Market Adjustment * \$ -

* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month	Current Month	Prior Month	Prior Month
		CLEC Performance	CLEC Observations	CLEC Performance	CLEC Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	7	100.00	18
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installtn Trbls w/in 7 days-Loop-Basic Hot Cut	2.94	34	0.00	100
PR-6-02-3523	% Installtn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installtn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durtin HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	17.27	1	NA	
PR-9-08-3533	Avg Durtin HC Install Trbl-UNE POTS Loop Ttl HC-FP	18.57	189	21.43	206
		VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score
PR-9-08-3533	Avg Durtin HC Install Trbl-UNE POTS Loop Ttl HC	0.00		0.00	
		Greater of -	Tier II (2 mo) or Tier III (1mo)	Total	
Market Adjustment for PR-6-02-3520 / PR-9-01-3520*		\$ -	\$ -	\$ -	
Market Adjustment for PR-6-02-3523 / PR-9-01-3523*		\$ -	\$ -	\$ -	
Market Adjustment for PR-6-02-3525 / PR-9-01-3525*		\$ -	\$ -	\$ -	
Market Adjustment for PR-9-08-3533		\$ -	\$ -	\$ -	

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

	% On Time	Observations	Mrkt Adj.
PO-4-01-6660 % Change Management Notices sent on Time (type 3,4,5)	100.00	1	\$ -

* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600 Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$ -
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	% Test Deck Wgt. Failure	Test Deck Wgt.		
PO-6-01-6000 % Software Validation	R3	R3	\$	-

* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000 Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$	-
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Total Market Adjustment		\$	-
UNE Platform allocation	31.43%	\$	-
UNE Loop allocation	47.14%	\$	-
Resale allocation	7.14%	\$	-
DSL allocation	14.29%	\$	-

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary FINAL

Dec-2012

	Weighted Score	Market Adjustment	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.479	\$ 155,912	
Unbundled Network Elements - Loop	-0.327	\$ 138,735	
Resale	-0.570	\$ 45,044	
Digital Subscriber Lines	-0.348	\$ 46,846	
Trunks	0.000	\$ -	
Mode of Entry Total			\$ 386,536
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		\$ 44,324	
3 Installation Performance		\$ 76,163	
4 % On Time Performance - LNP		\$ -	
5 Hot Cut Performance		\$ -	
6 Maintenance Performance		\$ 40,387	
7 Final Trunk Groups Blocked		\$ -	
8 Collocation		\$ -	
9 Resolution Processes		\$ -	
Critical Measure Total			\$ 160,874
Individual Rule Payments:			\$ 2,025
SPECIAL PROVISIONS			
UNE Ordering		\$ 68,333	
UNE Flow Through		\$ 255,984	
UNE Hot Cut Loop		\$ -	
Special Provision Total			\$ 324,317
CHANGE CONTROL			\$ -
Grand Total			\$ 873,752

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.